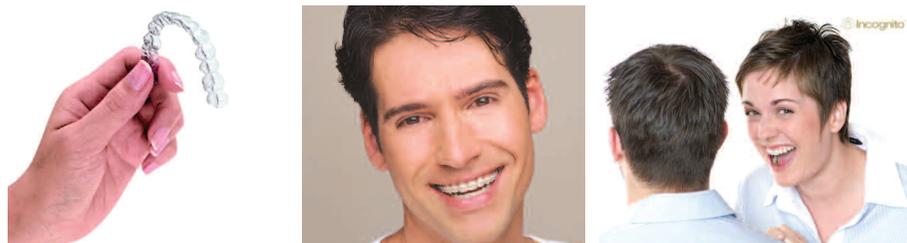


If NHS treatment isn't suitable for you, take a look how you could benefit from a Private Plan...

## Benefits of private care?

- Adults can be treated as well as children
- All problems can be treated including those not covered by the NHS
- No waiting lists for treatment
- A wider choice of braces is available, including those that are virtually invisible
- Affordable payment plans with 0% credit available, no deposit required and the option to spread the cost of treatment up to 5 years



### Contact us

Sunlight Orthodontics  
215 New Chester Road  
New Ferry  
Wirral  
CH62 4RD  
Tel: 0151 645 5473  
E-mail: [sunlightorthodontics@btconnect.com](mailto:sunlightorthodontics@btconnect.com)  
Website: [www.sunlightorthodontics.co.uk](http://www.sunlightorthodontics.co.uk)

### Opening hours

Monday: 9.00-1.00 & 2.00-5.30  
Tuesday: 9.00-2.00  
Wednesday: 8.30-12.30 & 1.30-5.00  
Thursday: 9.00-1.00 & 2.00-5.30  
Friday: 9.00-1.00

### Parking

A car park is available at the front of the practice

### Disabled access

We operate from the ground floor and can usually accommodate frames or small wheelchairs

### Emergency treatment

For emergency help outside practice hours, please telephone the practice and listen to the answer phone message for advice and contact numbers. You may also contact NHS Direct on 0845 4647 or visit the website at [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk)

### Further information:

The contract for NHS Orthodontic services is held with Wirral Primary Care Trust by Mr J Dwyer BChD MFGDP(UK) MFDS MOrth

For access to information regarding other primary care services please contact:

Wirral PCT, Old Market House, Hamilton Street, Birkenhead, Wirral, CH41 5FL  
Tel: 0151 651 0011 Fax: 0151 652 2668 [intouch@wirral.nhs.uk](mailto:intouch@wirral.nhs.uk) [www.wirral.nhs.uk](http://www.wirral.nhs.uk)

Any incidence of physical or verbal abuse to any staff member by a patient or responsible party will be reported to the Primary Care Trust and will result in instant cessation of treatment

Every patient has a right to access their personal information held on our systems, although charges may apply. Your dental records will remain confidential and secure. However, from time to time we may need to release these to Wirral PCT or the NHS Business Services Authority as part of our ongoing review process.



# NHS Orthodontics



Working Together **NHS**



## NHS Orthodontics

As a fully registered, specialist provider of orthodontic treatment, we are proud to provide an excellent standard of care for those who are referred to us for NHS treatment.

### Appointments

All patients under the age of 18 are offered an initial examination under the NHS. We will contact you to arrange an appointment after we have received a referral from your own dentist. You may contact us regarding the availability of appointments on the practice number.

### Your first visit

At your first visit, the treatment co-ordinator will provide you with a brief medical questionnaire to complete. The orthodontist will then examine your facial profile, mouth and teeth. Any necessary records (such as x-rays) are often taken at this visit so that we can then discuss with you the various options available to straighten your teeth and correct your smile.

### Treatment

NHS orthodontic treatment usually involves the wearing of fixed on metal braces to the outside surfaces of the teeth or removable plastic braces fixed to the teeth with metal clips. These are used to straighten the smile and correct the bite. Sometimes we may ask your dentist to remove teeth to make space for us to straighten your smile. However, this is always avoided whenever possible. Treatment times vary, but a typical course of treatment often takes at least 12 months. Following this, fixed or removable retainers are worn to hold the teeth in their new position.

Appliances that are less visible are available at the practice on a private basis.

### Treatment availability

The NHS has strict guidelines as to the availability of orthodontic treatment and as such, NHS treatment is only accessible to those patients with a certain level of severity of orthodontic need. Although the majority of children who are referred to us are treated under the NHS, there will be a number of people who will not qualify for NHS treatment. If this proves to be the case, we will explain the other options we have available for you under private care.

### Treatment costs

Although NHS orthodontic treatment is free to patients under 18, charges may be applied for replacement of lost or damaged braces or retainers.

### Your responsibilities

We ask that you attend in good time for your appointments and follow our advice carefully as to how to look after your braces and keep your teeth and gums healthy. Please provide as much notice as possible if you cannot attend an appointment.

Unfortunately, the practice cannot be held responsible for any unwanted damage caused to the teeth by the unsupervised wear of braces. Repeated failure to attend appointments, excessive damage caused to appliances, or failure to keep up an adequate standard of tooth brushing may result in us having to stop or withhold your treatment.

### Feedback

We welcome your feedback on our services. Should you have any comments on the service we provide, please contact the practice either by telephone or e-mail and ask for the practice manager.